From:

michael

To:

Microsoft ATR

Date:

11/17/01 3:05am

Subject:

Feedback

The proposed settlement falls far short of dismantleing the Microsoft monopoly for the following reasons:

- 1) The company is allowed to profit enourmously from criminal activities.
- 2) The The language of the agreement is far too vague. Restrictions appear in one section, and appear to be countered in other sections.
- 3) The monopoly has created illegitimately based, closed, standards. No one can compete because the large majority of pc users would lose access to their data if they wanted to switch. These illegially based standards need to be exposed to allow competitors to adopt them, ultimately providing consumers with equally functional alternatives. This means the Windows API, networking system, and document file types.
- 4) In my opinion, bundling is not an issue so long as consumers can choose to install competing products and use them as defaults.

The only idea from the agreement that I believe will help consumers is the restrictions on the ability of Microsoft to force OEM's to sell only Windows on their PC's. The option of a dual boot computer, one that boots Windows as well as a competitors Operating System, will allow consumers to try alternative operating systems without having to overcome the often difficult task of installing and configuring the operating system. I believe this percieved difficulty is the reason most consumers purchase pre-configured PC's. Placing all operating systems on potentially level ground will promote innovation in the PC industry.

Thank you for your time,

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